

**CONSUMER GRIEVANCES REDRESSAL FORUM**

**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 31<sup>st</sup> day of December' 2024**

**C.G.No.195/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Sri. I. Ramu Naik, Plot No.11,  
Sri Padma Nagar, Srinivasamangapuram,  
C/o. Plot No.94 C, EMC: II Erpedu,  
M. Papanaidupet, Tirupati Dist.

Complainant

***AND***

1. Superintending Engineer/O/Tirupati
2. Dy. Executive Engineer/O/Chandragiri
3. Executive Engineer/O/Tirupati Rural

Respondents

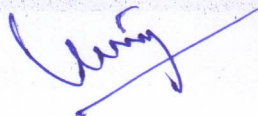
This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following.

**ORDER**

- 01.** The complainant filed the complaint stating that he applied for service connection for his tin sheet shed but the respondents refused to release the service connections stating that there is no existing LT line and hence he has to make the necessary deposits for installation of LT line and then service connection will be released.

02. The said complaint was registered as C.G.No.195/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant on 16.11.2024 applied for service connection, that on field verification the respondents noticed that there is line involvement with 6.3 KV line, DTR and LT line from the existing nearby 11 KV wing tech feeder and accordingly they prepared an estimate and approved the same but the complainant is insisting for release of the service connection from the dedicated APIIC DTR intended for street lighting purpose and the Deputy Zonal Manager who is in charge of APIIC requested them not to release any other service on the dedicated DTR and line intended for street light purpose only, that the service connection will be released as and when the complainant pay the necessary deposit amounts.

03. Heard complainant and respondents through video conferencing. The complainant submit that the respondents are not releasing the service connection on the pretext that there is no existing LT line and illegally asking him to pay charges for laying LT line. On the otherhand, the respondents submit that the existing electric line and DTR exclusively intended for street light purpose for APIIC and as such a separate LT line and DTR is required to release the service connection to the complainant for which he has to pay the estimated charges already communicated to him. Considering the contentions of both the parties we are of the opinion that when the existing electric line and DTR are exclusively intended for APIIC street light purpose, a separate LT line is required to release the service connection of the complainant for which he has to pay the necessary deposit charges for laying the electric line and DTR. Hence, we find

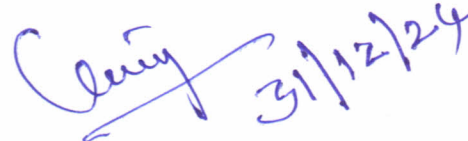






no merit in the complaint and it is dismissed. However, if the complainant pay the necessary estimated charges, the respondents are directed to release the service connection to the complainant following the SOP Norms. There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 31<sup>st</sup> day of December'2024.

  
CHAIRPERSON

  
Member (Finance)  
31/12/2024

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.



The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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31/12/24

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